

Privacy Policy

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OnsaFX News (onsafxnews.com) is published by Onsafx (Pty) Ltd, registration no. 2023/648987/07, 42 X-Ray Fish Street, Kaalfontein, Johannesburg, South Africa 1632 ("we", "us"). This policy explains what personal information we collect through this website, why, and what your rights are. We process personal information in line with the Protection of Personal Information Act, 2013 (POPIA).

What we collect

- **Newsletter subscription:** your email address, when you subscribe to our mailing list.
- **Messages you send us:** your name, email address and message content, when you use our contact page or email us.
- **Usage data:** pages visited, device and browser type, approximate location and referral source, collected through cookies and similar technologies (Google Analytics via Google Site Kit).

We do not ask for payment details or trading account information on this site.

Why we use it

- To send you the newsletter you asked for.
- To reply to your enquiries, news tips and correction requests.
- To understand how the site is used and improve it.
- To keep the site secure and meet legal obligations.

Our legal basis

We process your information with your consent (newsletter, cookies), to respond to your requests, and for our legitimate interest in running and improving the site.

Cookies

We use cookies to run the site and to measure traffic. You can accept or refuse non-essential cookies in the cookie banner and change your browser settings at any time. Blocking some cookies may affect how the site works.

Who we share it with

We do not sell your personal information. We share it only with service providers that help us run the site (hosting, email delivery MailPoet, analytics provided by Google) and when required by law. Some providers are located outside South Africa. We take reasonable steps to make sure they protect your information.

How long we keep it

Newsletter details are kept until you unsubscribe. Messages are kept for 12 months after we resolve your request. Analytics data is kept for 14 months.

Your rights

You may ask us to access, correct or delete your personal information, object to its processing, or withdraw your consent at any time. To unsubscribe from the newsletter, use the link in any email we send. To exercise any right, email support@onsafx.com. You may also complain to the Information Regulator of South Africa (inforegulator.org.za).

Security

We use reasonable technical and organisational measures to protect your information. No online service is completely secure.

Third-party links

This site links to other websites, including onsafx.com. We are not responsible for their privacy practices.

Children

This site is not directed at children under 18, and we do not knowingly collect their information.

Changes

We may update this policy. The latest version is always on this page, with its date.

Contact

Information Officer: OnsaFX Compliance Team

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